

# JOB DESCRIPTION

Job Title:	Oasis Navigator Youth Development Worker x 3
Salary:	Grade E
Function/Team:	Oasis Navigator, and Oasis North West Cluster
Hours:	40 and 20 hours per week, inclusive of breaks
Unsocial Working:	Evening and weekend work will be expected,
Location:	Manchester Children's Hospital, Manchester Royal Infirmary, Salford Royal Hospital, Royal Bolton Hospital, Wythenshaw (A+E), GMP Central Park Custody Suite Greater Manchester geographic area and Oasis Hubs  The Navigator project will be provided with office space within hospital/custody suite and Oasis Hub space.
Responsible to:	Navigator Team Leader
Responsible for:	N/A

## Organisational context:

Oasis believes that every person matters and, as a result develops community hubs that meet people's holistic needs – educationally, physically, spiritually, economically, environmentally and socially that can benefit the whole person and the whole community.

The post holder will be actively committed to Oasis values and ethos and part of Oasis wider hub team.

## Purpose of Job:

In this role you will support young people aged 10-25 that have been impacted by Youth Violence. Offering holistic support to help them process what has happened and assisting them to move forward positively. We do this by;

- a) Providing 1:1 support to young people. Supporting the young person to design a bespoke support plan to address their needs and meet their aspirations. This will include linking young people into services and community-based support and activities.
- b) Delivering group work sessions within schools and other education settings.
- c) Being a physical presence in the Emergency Department/ Custody Suite, developing the skills and knowledge of clinical/GMP staff in engaging with young people who present as a result of being involved in violent incidents.
- d) Working within communities that have been impacted by serious youth violence.

### **Specific Duties: (Strategy/Planning/Organising)**

1. Support young people referred to the project by offering:
  - a. 1:1 support and mentoring
  - b. Advocacy ensuring young people understand and are central to decision making relating to their support
  - c. Completing assessment of risk and support young person with safety planning
  - d. Providing a link into wider community-based provision
2. Work closely with relevant agencies, to develop a youth led multi-agency approach to address the needs of young people.
3. Supporting parents, carers and siblings to access support when appropriate.
4. Be an active presence in the selected Emergency Departments/Custody Suite on a rota basis.
5. Be involved in community response following critical incidents relating to serious youth violence this will include networking with local services and engaging young people through outreach.
6. Build capacity of professionals and community members in dealing with young people involved with violence.
7. Take part in the evaluation, strategy, and development of the project in an ongoing process.
8. Engage with GMCA and VRU to support development of evidence based models of youth violence prevention.

### **(Analytical/Creative thinking/Problem solving)**

9. Contribute to high quality information gathering and sharing to demonstrate the support of individual young people/adults and the overall impact of the project.
10. Produce (and keep updated) a comprehensive information resource/directory of all the relevant services and organisations for referrals.

### **(Relationship/Partners)**

#### **Internal:**

- Navigator Project Team
- Navigator Hospital/Custody Leads
- ED/Custody staff
- Oasis GM Community Hubs: Oldham and Mediacityuk
- Oasis central office
- Other Oasis Violence Reduction and Hub teams

#### **External:**

- Greater Manchester Combined Authority
- North west Ambulance Service
- Children and Adult Social Care Services
- Schools

- Children and Youth Services
- Greater Manchester Police
- General Public
- Youth related projects and services across GMCA including Greater Manchester Youth Alliance

#### **Physical:**

- A regular presence within selected Hospital Emergency Department/GMP custody Suites and in communities and schools which have been impacted by serious youth violence.
- Active in the Oasis Community Youth Provision

#### **People Management:**

- N/A

#### **General Duties:**

- Managing a case load of young people.
- Delivery of group work sessions.
- Attend team meetings, supervision and training.
- Complete the administrative duties relevant to the role, including planning, record keeping, data base and reports.
- Ensure own professional competence remains sufficient to provide effective support by participating in training and development opportunities.
- Keep up to date on the range of agencies working locally. Maintaining strong knowledge of services that young people/parent/carers might be signposted to.
- Attend relevant networks, organisation and inter agency meetings.
- Keep up to date with local and national developments within policies and practice and keep informed of relevant legislation.
- Participate in the Hub Performance Management processes.
- Promote the work of Oasis by all appropriate means.

#### **Safeguarding children and young people & adults**

Oasis is committed to safeguarding and promoting the welfare of children, young people and adults. We expect all staff to share this commitment and to undergo appropriate checks, which may include an enhanced DBS check.

**The duties of this post may vary from time to time without changing the general character of the post or level of responsibility entailed.**

#### **Signed:**

Employee:		Line Manager:	
Print Name		Print Name	
Date		Date	

## PERSON SPECIFICATION

### Oasis Navigator Youth Development Worker

	Essential	Desirable
<b>Qualifications</b>	<ul style="list-style-type: none"> <li>A relevant professional qualification in Youth &amp; Community (JNC) or Social Work (QSW) or SEND</li> </ul> <p><u>or</u></p> <p>Appropriate experience.</p>	<ul style="list-style-type: none"> <li>Understanding (completed Training) around mental health issues</li> <li>Understanding of Trauma Informed Practice and Adverse Childhood Experiences</li> </ul>
<b>Job knowledge/ experience</b>	<ul style="list-style-type: none"> <li>Experience of engaging and supporting young people with multiple needs</li> <li>Experience of multi-agency working</li> <li>Experience of delivering individual and group based support</li> <li>Knowledge of child protection, safeguarding and Health and Safety practices</li> </ul>	<ul style="list-style-type: none"> <li>A knowledge or experience of how hospitals/Custody</li> <li>A good understanding of or resident in Greater Manchester</li> <li>Lived experience' of the challenges and circumstances leading to youth violence</li> <li>Experience of working collaboratively with schools</li> </ul>
<b>Skills</b>	<ul style="list-style-type: none"> <li>Excellent communication skills</li> <li>Able to build positive rapport with people of all ages</li> <li>Able to work on own initiative</li> <li>Able to function in diverse settings and with a wide range of professional agencies</li> <li>Organisational, administrative, and data recording</li> <li>IT literate, use of MS Office</li> </ul>	<ul style="list-style-type: none"> <li>Report writing and monitoring</li> </ul>
<b>Other</b>	<ul style="list-style-type: none"> <li>Self-motivated, able to work alone and as part of a team</li> <li>Reliable</li> </ul>	Full driving license and access to own vehicle

	<ul style="list-style-type: none"> <li>• First Aid trained or willing to be trained</li> <li>• Maintain a flexible approach and able to work unsocial hours</li> <li>• Emotional resilience in working in a range of challenging situations.</li> <li>• Commitment to safeguarding and promoting the welfare of children and young people.</li> <li>• Willingness to undergo appropriate checks, including enhanced DBS checks.</li> <li>• Have a willingness to demonstrate commitment to the values and behaviours which flow from the Oasis ethos.</li> </ul>	
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